

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

Thank you for choosing HSBC Bank Canada.

## About this Statement

This Statement of Disclosure gives you information about our service charges. This information supplements the "Personal Banking Agreement." You can find an up-to-date version of this information online at [www.hsbc.ca/servicecharges](http://www.hsbc.ca/servicecharges) at any time.

We tell you if we introduce new or increased charges. We let you know by at least one of the following methods either 30 calendar days (for statement accounts) or 60 calendar days (for passbook accounts) before the changes become effective:

- by electronic mail or other electronic communications
- online at [www.hsbc.ca](http://www.hsbc.ca)
- by regular mail
- on your bank statement or as a statement insert
- through displays at our Canadian branches or ATMs

## Canadian and other currencies in this Statement

We use Canadian dollars (CAD) in this Statement, unless we state otherwise. We charge monthly fees and account transaction fees on accounts held in currencies other than Canadian dollars in the currency of the account. If a fee is not shown in the foreign currency, we charge an amount equal to the Canadian dollar fee converted at our rate on the date we charge the fee.

For foreign exchange transactions, we may earn revenue on the difference between buy and sell foreign exchange rates.

## Table of Contents

<b>1. HSBC Premier</b> .....	<b>1</b>
How you qualify for HSBC Premier, the benefits and services that are included, and the fees that are applicable for certain account services (such as wire transfers).	
<b>2. HSBC Advance</b> .....	<b>3</b>
About the Advance chequing account, monthly package fees, additional benefits and services plus other applicable fees for certain transactions (e.g. wire transfers).	
<b>3. Other Personal Banking Accounts (Chequing Accounts, Savings Accounts and Registered Accounts)</b> .....	<b>7</b>
Monthly package fees, paper statement fees, transaction fees, and fees for optional services on account types that are not part of HSBC Premier or HSBC Advance	
Performance Chequing Unlimited (CAD/USD) .....	7
Performance Chequing Limited (CAD/USD) .....	8
High Rate Savings Account – Canadian Dollar (CAD) .....	8
High Rate Savings Account – Foreign Currency (USD/GBP/EUR) .....	9
Foreign Currency Savings (HKD/RMB) .....	9
High Rate Savings Account – Tax Free Savings (TFSA) .....	10
Other Tax Free Savings Account (TFSA) .....	10
Registered Retirement Savings Plan (RRSP) .....	10
Registered Retirement Income Fund (RRIF) .....	10
<b>4. Additional Charges</b> .....	<b>11</b>
Charges in addition to account fees for services that apply to all account types, and fees for non-HSBC customers. Charges for transactions performed through <i>HSBCnet</i> .	
<b>5. Accounts We Maintain but No Longer Sell</b> .....	<b>14</b>
Monthly package fees, transaction fees, and fees for optional services on accounts we maintain but no longer sell.	
<b>6. Our Hold Funds Policy</b> .....	<b>19</b>
How we determine if a hold will be placed on your deposit, and how long a hold may be placed based on how you make your deposit.	
<b>7. Contact us</b> .....	<b>20</b>
How you can reach us, and where you can find information on providing feedback or making a complaint.	

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

## 1. HSBC Premier

<p>HSBC Premier is designed to give our customers recognition and benefits whether at home or abroad. As part of HSBC Premier, you must maintain a Premier Chequing account. It's important that you understand exactly how HSBC Premier works. We've created this summary to explain the fees and some key benefits of HSBC Premier.</p>			
<p><b>Understanding HSBC Premier Eligibility Criteria</b></p>	<p>Eligibility Criteria</p>	<p>You must have at least one of the following in order to qualify:</p> <ul style="list-style-type: none"> <li>• Total Relationship Balance of \$100,000 (CAD) or more, or</li> <li>• Total Mortgage Amount of \$500,000 (CAD) or more, or</li> <li>• Total Monthly Income Deposit of \$6,500 (CAD) or more PLUS confirmation of \$100,000 or more in deposits and/or investments in Canada, or</li> <li>• Qualify for HSBC Premier in another country.</li> </ul>	
	<p>Total Relationship Balance</p>	<p>We call all the positive balances you have with HSBC your "Total Relationship Balance" and this <b>includes</b>:</p> <ul style="list-style-type: none"> <li>• average deposit balance in your HSBC personal chequing and savings account(s), including joint accounts, Guaranteed Investment Certificates (GICs), term deposits, and registered plans (including Tax Free Savings Accounts) for the monthly cycle;</li> <li>• market value of your personal investments in HSBC Investment Funds (Canada) Inc.<sup>1</sup> on the last day of the month;</li> <li>• market value of your personal investments with HSBC InvestDirect<sup>2</sup> on the last day of the month;</li> <li>• market value of your personal investments with HSBC Private Wealth Services (Canada) Inc.<sup>3</sup> on the last day of the month; and</li> <li>• market value of your personal investments with HSBC Bank Canada Registered Retirement Income Funds (RRIF) on the last day of the month.</li> </ul> <p>Total Relationship Balance <b>does not include</b>:</p> <ul style="list-style-type: none"> <li>• funds in accounts that we have not been able to identify as part of your personal banking relationship,</li> <li>• sole accounts held by other people with whom you may have joint accounts, and</li> <li>• personal loan, line of credit, overdraft, mortgage or credit card balances.</li> </ul>	
	<p>Total Mortgage Amount</p>	<p>We call the amount you originally owe to HSBC on personal residential mortgage loan(s) your "Total Mortgage Amount". You qualify for HSBC Premier if you have a Total Mortgage Amount of \$500,000 (CAD) or more with HSBC, and you remain eligible until your mortgage account is closed.</p>	
	<p>Total Monthly Income Deposit</p>	<p>We call the amount of income you deposit to your HSBC account(s) within each calendar month your "Total Monthly Income Deposit". You remain eligible for HSBC Premier if you continue to deposit this amount to your HSBC account(s). We may require proof of income.</p>	
	<p>Deposit/Investment Confirmation</p>	<p>You need to show that you have \$100,000 or more in deposits and/or investments under management in Canada. This is confirmed at the time you become a Premier customer (new to HSBC or upgraded).</p>	
	<p>Grace Period</p>	<p>From the date you become a Premier customer (new to HSBC or upgraded) you have six months to meet at least one of the eligibility criteria described above. During this time, we do not charge the Below Eligibility Criteria fee. This does not apply if you are already enjoying a grace period where the existing grace period will continue until its original expiry date.</p>	
<p><b>Fees</b></p>	<p>Below Eligibility Criteria</p>	<p>We may charge this fee if you no longer meet any of the eligibility criteria. We don't charge this fee in your first six months as a new to HSBC or upgraded Premier customer.</p>	<p>\$34.95 per month</p>
	<p>Premier Chequing Account (CAD or USD)</p>	<p>Unlimited transactions</p>	<p>Free</p>
	<p>Other Fees</p>	<p>Other sections of this document list fees that apply even though you are a HSBC Premier customer. We clearly explain which fees we reduce or waive for Premier customers in the relevant sections below.</p>	
<p><b>HSBC Premier – Features</b></p>	<p>HSBC Premier Relationship Manager</p>	<p>An HSBC Premier Relationship Manager supports your day-to-day banking needs, helping you manage and grow your wealth.</p>	<p>Free</p>

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

<b>HSBC Premier – Features (continued)</b>	HSBC Premier Debit Card	<p>Withdrawals and deposits at HSBC ATMs and ATMs on THE EXCHANGE®<sup>1</sup> Network.</p> <p>Unlimited rebates on surcharges you pay other banks (maximum \$2.00 each) for transactions made at non-HSBC ATMs and non-THE EXCHANGE®<sup>1</sup> ATMs in Canada.</p> <p>Interac®<sup>2</sup> debit purchases at retailers across Canada.</p> <p>Outside Canada withdrawals (including withdrawals at HSBC’s worldwide network of ATMs and at all ATMs displaying the Cirrus®<sup>3</sup> Logo).</p>	<p>Free</p> <p>Free</p> <p>Free</p> <p>No HSBC Bank Canada charge<sup>7</sup></p>
	Extending Benefits to a Joint Account Holder	You have the option to extend your HSBC Premier benefits to a spouse or partner of your choice by opening a joint Premier Chequing Account with them. If your spouse or partner wants to have their own Premier Chequing Account, they will need to qualify on their own.	
	Account for Family Members Under Age 26	You have the option of opening a Canadian Dollar High Rate Savings Account that is held jointly with your child or dependent. Transaction fees for this account will be waived until the child/dependent turns 26.	No account transaction fees; other fees still apply (Refer to <i>High Rate Savings Account — Canadian Dollar</i> for information on these additional fees)
	Account Services	<ul style="list-style-type: none"> <li>• Unlimited withdrawals and deposits at HSBC Branches in Canada and through HSBC Online, Telephone, and Mobile banking</li> <li>• Personalized HSBC Premier Cheques</li> <li>• Clearing cheques</li> <li>• View cheque images online (available for the past 100 days)</li> <li>• Cheque image return with statement</li> <li>• Bill payments (including paying in the branch) and pre-authorized payments</li> <li>• Stop payments</li> <li>• Online or paper statements</li> </ul>	Free
	International Services	<ul style="list-style-type: none"> <li>• Emergency cash withdrawals (also called “encashment”)</li> <li>• Opening an international account</li> </ul>	<p>Free</p> <p>Free</p>
	Bank Drafts	<ul style="list-style-type: none"> <li>• Bank drafts</li> </ul>	Free (Regular bank draft fee may apply if the draft is issued from a non-Premier joint account)
	Safety Deposit Boxes <sup>13</sup>	<ul style="list-style-type: none"> <li>• Size A – 1.5" x 5"</li> <li>• Size B – 2.5" x 5" or 3.25" x 5"</li> <li>• Size C – 2.5" x 10" or 5" x 5"</li> <li>• Size D – 5" X 10.4"</li> <li>• Size E – 10" x 10.4"</li> <li>• Size F – 10" x 16"</li> </ul> <p><i>*For a newly licensed box, annual license fee is prorated for the balance of the first calendar year and for the subsequent years annual license fee will be collected on Jan 22nd.</i></p>	<p>Annual Licensing Fee*</p> <p>\$37.50</p> <p>\$48.75</p> <p>\$93.75</p> <p>\$168.75</p> <p>\$225.00</p> <p>\$337.50</p>
	Foreign Exchange	<ul style="list-style-type: none"> <li>• Foreign currency cheque deposit</li> </ul>	Free

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

			Same currency as account	Different currency from account*
<b>HSBC Premier – Features</b> <i>(continued)</i>	Wire Transfers and Related Services	Sending wire transfers At an HSBC branch in Canada <ul style="list-style-type: none"> <li>• Lower than \$10,000 CAD equivalent</li> <li>• \$10,000 and up to and including \$30,000 CAD equivalent</li> <li>• Greater than \$30,000 CAD equivalent</li> </ul> Through Online banking <ul style="list-style-type: none"> <li>• Lower than \$10,000 CAD equivalent</li> <li>• \$10,000 and up to and including \$30,000 CAD equivalent</li> <li>• Greater than \$30,000 and up to and including \$150,000 CAD equivalent</li> <li>• Greater than \$150,000 CAD equivalent</li> </ul>	\$45 per transfer  \$45 per transfer \$75 per transfer  \$20 per transfer \$20 per transfer \$40 per transfer  Not available online - visit an HSBC branch	Free           Free
		When you send wire transfers, other banks that process or receive your funds may also charge fees, including foreign exchange fees, even if the transfer is rejected or returned. *HSBC foreign exchange rate will apply Self-to-Self transfers from an HSBC account held in Canada using HSBC Global View and Global Transfers (up to \$100,000)		Free

## 2. HSBC Advance

HSBC Advance aims to simplify your banking needs today and help you achieve your financial needs tomorrow. As part of HSBC Advance you must maintain an Advance Chequing Account. It's important that you understand exactly how HSBC Advance works. We've created this summary to explain the fees and some key benefits of HSBC Advance.

<b>Understanding HSBC Advance</b>	Conditions for waiving the monthly package fee	Meet at least one of the following conditions to avoid paying the monthly package fee. <ul style="list-style-type: none"> <li>• Total Relationship Balance of \$5,000 (CAD) or more, or</li> <li>• Total Mortgage Amount of \$150,000 (CAD) or more</li> </ul>
	Total Relationship Balance	We call all the positive balances you have with HSBC your "Total Relationship Balance" and this <b>includes</b> : <ul style="list-style-type: none"> <li>• average deposit balance in your HSBC personal chequing and savings account(s), including joint accounts, Guaranteed Investment Certificates (GICs), term deposits, and registered plans (including Tax Free Savings Accounts) for the monthly cycle;</li> <li>• market value of your personal investments in HSBC Investment Funds (Canada) Inc.<sup>1</sup> on the last day of the month;</li> <li>• market value of your personal investments with HSBC InvestDirect<sup>2</sup> on the last day of the month;</li> <li>• market value of your personal investments with HSBC Private Wealth Services (Canada) Inc.<sup>3</sup> on the last day of the month; and</li> <li>• market value of your investments with HSBC Bank Canada Registered Retirement Income Funds (RRIF) on the last day of the month.</li> </ul> Total Relationship Balance <b>does not include</b> : <ul style="list-style-type: none"> <li>• funds in accounts that we have not been able to identify as part of your personal banking relationship,</li> <li>• sole accounts held by other people with whom you may have joint accounts, and</li> <li>• personal loan, line of credit, overdraft, mortgage or credit card balances.</li> </ul>

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

<b>Understanding HSBC Advance (continued)</b>	Total Mortgage Amount	You have a personal mortgage with HSBC Bank Canada, with an original mortgage balance of \$150,000 (CAD) or more. The fee will continue to be waived as long as you hold the mortgage with us.	
	Grace Period	From the date you become an Advance customer (new to HSBC or upgraded), you have six months to meet at least one of the monthly package fee waiver conditions described above. During this time, we do not charge the monthly package fee. This does not apply if you are already enjoying a grace period where the existing grace period will continue until its original expiry date.	
<b>Fees</b>	Monthly Package Fee	We may charge this fee if you no longer meet any of the conditions for waiving the monthly package fees. We don't charge this fee in your first six months as a new to HSBC or upgraded Advance customer	\$25.00 per month
	Advance Chequing Account (CAD Only)	Unlimited transactions	Free
	Other Fees	Other sections of this document list fees that apply even though you are a HSBC Advance customer. We clearly explain which fees we reduce or waive for Advance customers in the relevant sections below.	

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

<b>HSBC Advance Features</b>	HSBC Advance Debit Card	<p>Withdrawals and deposits at all HSBC ATMs and ATMs on THE EXCHANGE<sup>®1</sup> Network.</p> <p>Rebates for surcharges you pay other banks (maximum \$2.00 each) for transactions made at non-HSBC ATMs and non-THE EXCHANGE<sup>®1</sup> ATMs in Canada.</p> <p>Interac<sup>®2</sup> debit purchases at retailers across Canada.</p> <p>Outside Canada withdrawals (including withdrawals at HSBC's worldwide network of ATMs and at all ATMs displaying the Cirrus<sup>®3</sup> Logo).</p>	<p>Free</p> <p>Five free rebates per month</p> <p>Free</p> <p>\$5.00<sup>7</sup></p>
	Extending Benefits to a Joint Account Holder	You have the option to extend your HSBC Advance benefits to a spouse or partner of your choice by opening a joint Advance Chequing Account with them. If your spouse or partner wants to have their own Advance chequing account, they will need to meet the Advance conditions individually.	
	Account Services	<ul style="list-style-type: none"> <li>• Unlimited withdrawals and deposits at HSBC Branches in Canada and through HSBC Online, Telephone, and Mobile banking</li> <li>• Personalised HSBC Advance Cheques</li> <li>• Clearing cheques</li> <li>• Viewing cheque images online (available for the past 100 days)</li> <li>• Cheque image return with statement</li> <li>• Bill payments (including paying in the branch) and pre-authorized payments</li> <li>• Online or paper statements</li> </ul>	<p>Free</p> <p>Free</p> <p>Free</p> <p>\$2.50 per month</p> <p>Free</p> <p>Free</p>
	International Services	<ul style="list-style-type: none"> <li>• Emergency cash withdrawals (also called "encashment")</li> <li>• Opening an international account</li> </ul>	<p>Free</p> <p>\$100.00</p>

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

<b>HSBC Advance – Features (continued)</b>	Safety Deposit Boxes <sup>13</sup>	<ul style="list-style-type: none"> <li>• Size A – 1.5" x 5"</li> <li>• Size B – 2.5" x 5" or 3.25" x 5"</li> <li>• Size C – 2.5" x 10" or 5" x 5"</li> <li>• Size D – 5" X 10.4"</li> <li>• Size E – 10" x 10.4"</li> <li>• Size F – 10" x 16"</li> </ul> <p><i>*For a newly licensed box, annual license fee is prorated for the balance of the first calendar year and for the subsequent years annual license fee will be collected on Jan 22nd.</i></p>	Annual License Fee* \$45.00 \$58.50 \$112.50 \$202.50 \$270.00 \$405.00																												
	Wire Transfers and Related Services	Sending wire transfers <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 20%; text-align: center;"><b>Same Currency as account</b></th> <th style="width: 20%; text-align: center;"><b>Different Currency from account*</b></th> </tr> </thead> <tbody> <tr> <td>At an HSBC branch in Canada</td> <td></td> <td></td> </tr> <tr> <td>• Lower than \$10,000 CAD equivalent</td> <td style="text-align: center;">\$50 per transfer</td> <td style="text-align: center;">Free</td> </tr> <tr> <td>• \$10,000 and up to and including \$30,000 CAD equivalent</td> <td style="text-align: center;">\$50 per transfer</td> <td></td> </tr> <tr> <td>• Greater than \$30,000 CAD equivalent</td> <td style="text-align: center;">\$80 per transfer</td> <td></td> </tr> <tr> <td>Through Online banking</td> <td></td> <td></td> </tr> <tr> <td>• Lower than \$10,000 CAD equivalent</td> <td style="text-align: center;">\$35 per transfer</td> <td style="text-align: center;">Free</td> </tr> <tr> <td>• \$10,000 and up to and including \$30,000 CAD equivalent</td> <td style="text-align: center;">\$35 per transfer</td> <td></td> </tr> <tr> <td>• Greater than \$30,000 and up to and including \$150,000 CAD equivalent</td> <td style="text-align: center;">\$45 per transfer</td> <td></td> </tr> <tr> <td>• Greater than \$150,000 CAD equivalent</td> <td style="text-align: center;">Not available online - visit an HSBC branch</td> <td></td> </tr> </tbody> </table> <p>When you send wire transfers, other banks that process or receive your funds may also charge fees, including foreign exchange fees, even if the transfer is rejected or returned.</p> <p>* HSBC foreign exchange rate will apply</p> <p>Self-to-self transfers from an HSBC account held in Canada using HSBC Global View and Global Transfers (up to \$100,000) Free</p>		<b>Same Currency as account</b>	<b>Different Currency from account*</b>	At an HSBC branch in Canada			• Lower than \$10,000 CAD equivalent	\$50 per transfer	Free	• \$10,000 and up to and including \$30,000 CAD equivalent	\$50 per transfer		• Greater than \$30,000 CAD equivalent	\$80 per transfer		Through Online banking			• Lower than \$10,000 CAD equivalent	\$35 per transfer	Free	• \$10,000 and up to and including \$30,000 CAD equivalent	\$35 per transfer		• Greater than \$30,000 and up to and including \$150,000 CAD equivalent	\$45 per transfer		• Greater than \$150,000 CAD equivalent	Not available online - visit an HSBC branch
	<b>Same Currency as account</b>	<b>Different Currency from account*</b>																													
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# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

## 3. Other Personal Banking Accounts

The accounts in this section are not part of the HSBC Premier or Advance package and fees may apply.

### Paper Statement Fees

We charge a monthly paper statement fee for some accounts, as shown in the table below.

In these situations, you will not be charged a paper statement fee even if a fee is shown in the table below:

1. you are an HSBC Premier or Advance customer;
2. your paper statement contains overdraft protection or line of credit information;
3. you are 19 years old or younger, or 60 years old or older; or you have a Senior or Student Discount /package; or,
4. your paper statement includes a Performance Chequing Limited, Performance Activity, or Performance (formerly Performance Plus) account.

If the paper statement fee applies, a maximum of \$2.00 will be charged per statement, regardless of how many accounts are included in the same statement.

The fee for the optional service cheque image return with statement is in addition to any paper statement fee.

You have the option of getting online statements and cheque images for free in Online banking. Register for Online banking at [hsbc.ca](http://hsbc.ca) and select online statements.

Chequing Accounts <sup>4</sup>	Monthly Fee	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information	
<b>Performance Chequing Unlimited</b> (Canadian Dollar, US Dollar)	\$14.95 per account	Unlimited withdrawals and debits	Free	Debit card fees	
with Student Discount* (Canadian Dollar only)	\$4.00 per account			<ul style="list-style-type: none"> <li>• at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network) \$1.50<sup>6</sup></li> <li>• at all ATMs outside Canada \$5.00<sup>7</sup></li> </ul>	
with Senior Discount** (Canadian Dollar only)	Free			View cheque images online (available for the past 100 days)	Free
				Cheque image return with statement	\$2.50 per month
				Personalized HSBC cheques	Free <sup>9</sup>
				Online statements	Free
				Paper statements	\$2.00 per statement/per month (free for Student and Senior Discount, and US Dollar packages)

\* Student Discount is available to customers age 18 years or older with proof of enrollment in a full-time secondary or post-secondary education program. The discount is effective starting from the date we confirm your enrollment until the graduation date you tell us. If your graduation date changes, please let us know to ensure your discount continues. Additional fees paid before proof of enrollment is confirmed may not be refunded.

<sup>†</sup> Youth Discount is available for customers under 18 years of age. Performance Chequing Limited will be provided to such customers without chequing privileges.

\*\* Seniors Discount is available to customers age 60 years or older. When you turn 60, please let us know. You will get the Senior Discount only after you let us know you are over 60 and provide proof of age. Fees paid before proof of age is confirmed may not be refunded.

<sup>‡</sup> RDSP Beneficiary Discount is available for customers who are Registered Disability Savings Plan (RDSP) beneficiaries and provide proof of eligibility. Additional fees paid before eligibility is confirmed may not be refunded.



# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

Chequing Accounts <sup>4</sup>	Monthly Fee	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information	
<b>Performance Chequing Limited</b> (Canadian Dollar, US Dollar)  with Student Discount*  with Youth Discount†  with Seniors Discount**  with RDSP Beneficiary Discount‡	\$4.00 per account  Free  Free  Free  Free	First 14 transactions (withdrawals and debits) per monthly statement cycle  After your first 14 transactions, we charge a fee for transactions: <ul style="list-style-type: none"> <li>• at an HSBC Branch in Canada</li> <li>• through HSBC Online, Telephone, Mobile banking</li> <li>• at ATMs (see additional Debit card fees to the right)</li> <li>• Interac<sup>®2</sup> debit purchases at retailers across Canada</li> <li>• pre-authorized debits and bill payments</li> <li>• clearing cheques</li> </ul>	Free  \$1.00  \$0.60  \$0.60  \$0.60  \$0.75	Debit card fees <ul style="list-style-type: none"> <li>• at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network)</li> <li>• at all ATMs outside Canada</li> </ul> View cheque images online (available for the past 100 days)  Cheque image return with statement  Personalized HSBC cheques  Online or paper statements	\$1.50 <sup>6</sup>  \$5.00 <sup>7</sup>  Free  \$2.50 per month  Varies <sup>9</sup>  Free
Savings Accounts <sup>8</sup>	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information		
<b>High Rate Savings Account – Canadian Dollar (CAD)</b>	First 3 transactions (withdrawal and debits) per monthly statement cycle  All debits and withdrawals after your first 3 transactions, including: <ul style="list-style-type: none"> <li>• at an HSBC Branch in Canada</li> <li>• through HSBC Online, Telephone, Mobile banking</li> <li>• at ATMs (see additional Debit card fees to the right)</li> <li>• Interac<sup>®2</sup> debit purchases at retailers across Canada</li> <li>• pre-authorized debits and bill payments</li> <li>• transfers to HSBC deposit accounts (CAD currency) in same customer name</li> <li>• transfers to another HSBC customer</li> </ul> Note to Premier customers: For a High Rate Savings Account held jointly between an HSBC Premier parent/guardian and a youth, account transaction fees will be waived until the youth turns 26. Additional HSBC fees and optional account service fees still apply (see columns to the right).		Free  \$5.00  \$5.00  \$5.00  \$5.00  Free  \$5.00	Debit card fees <ul style="list-style-type: none"> <li>• at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network)</li> <li>• at all ATMs outside Canada</li> </ul> Online statements  Paper statements	\$1.50 <sup>6</sup>  \$5.00 <sup>7</sup>  Free  \$2.00 per statement/per month

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

<p><b>High Rate Savings Account – Foreign Currency</b></p> <ul style="list-style-type: none"> <li>• United States Dollar (USD)</li> <li>• British Pounds (GBP)</li> <li>• Euros (EUR)</li> </ul>	<p>Withdrawals and debits at an HSBC Branch or through HSBC Online, Telephone, Mobile banking including:</p> <ul style="list-style-type: none"> <li>• United States Dollar accounts</li> <li>• British Pound accounts</li> <li>• Euro accounts</li> </ul>	<p>\$1.00 USD £0.60 GBP €0.75 EUR</p>	<p>Transactions on foreign currency accounts are not available through ATMs or Interac<sup>®2</sup> debit purchases.</p> <p>We do not keep foreign cash in all currencies at all branches. We may have a deposit and withdrawal minimum for foreign cash. Speak to your branch for more information.</p> <p>Bill payments not allowed.</p> <p>Transfers to accounts at another financial institution not allowed.</p> <p>Online or paper statements - Free</p>
<p><b>Foreign Currency Savings</b></p> <ul style="list-style-type: none"> <li>• Hong Kong Dollars (HKD)</li> <li>• Renminbi</li> </ul>	<p>Withdrawals and debits at an HSBC Branch or through HSBC Online, Telephone, Mobile banking:</p> <ul style="list-style-type: none"> <li>• Hong Kong Dollar accounts</li> <li>• Renminbi accounts</li> </ul>	<p>\$8.50 HKD ¥6.00 CNY</p>	<p>Transactions on foreign currency accounts are not available through ATMs or Interac<sup>®2</sup> debit purchases.</p> <p>You can only make electronic transactions on Renminbi accounts. Branches cannot process deposits or withdrawals by cash, cheque, or bank draft.</p> <p>Bill payments not allowed.</p> <p>Transfers to accounts at another financial institution not allowed.</p> <p>We do not keep Hong Kong Dollars at all branches. We may have a deposit and withdrawal minimum for Hong Kong Dollars. Speak to your branch for more information.</p> <p>Online or paper statements - Free</p>

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

Registered Accounts <sup>10</sup>	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information	
<b>Tax Free Savings (TFSA)- High Rate Savings Account</b>	Withdrawals and debits, including: <ul style="list-style-type: none"> <li>• at an HSBC Branch in Canada</li> <li>• through HSBC Online, Telephone and Mobile banking</li> <li>• at ATMs (see additional Debit card fees to the right)</li> <li>• Interac<sup>®2</sup> debit at retailers across Canada</li> <li>• pre-authorized debits and bill payments</li> <li>• transfers to HSBC deposit accounts (CAD currency) in same customer name</li> </ul>	\$1.00 \$1.00 \$1.00 \$1.00 \$1.00 Free	Transfer (full or partial) from a TFSA High Rate Savings Account to another financial institution.  Debit card fees <ul style="list-style-type: none"> <li>• at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network)</li> <li>• at all ATMs outside Canada</li> </ul> Online statements Paper statements	\$75   \$1.50 <sup>6</sup> \$5.00 <sup>7</sup>  Free \$2.00 per statement/per month
<b>Other TFSA Accounts</b>			Transfer (full or partial) from Other TFSA Accounts to another financial institution.	\$75
<b>Registered Retirement Savings Plan (RRSP)</b>	Withdrawals and transfers to HSBC account	Free	Transfer (full or partial) to registered accounts at another financial institution.	\$75
<b>Registered Retirement Income Fund (RRIF)</b>	Withdrawals in cash	Free		

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

## 4. Additional Charges

These fees are in addition to account fees. We may discount or waive some fees if you qualify for HSBC Premier or meet monthly package fee waiver conditions for HSBC Advance. We clearly state where we may discount or waive fees in this Statement. Sales tax (provincial and/or federal) may apply where indicated.

### Account Services

- Transfer balance (non-registered accounts) to another financial institution . . . . . \$19.50 per request
- Account closed within 90 days of opening . . . . . \$20.00 per account<sup>11</sup>
- Bank confirmation . . . . . \$50 per hour (\$35 minimum)
- Cheque image (in-branch or Telephone banking). . . . . \$5.00 per copy
- Copy of a full or partial statement . . . . . \$5.00 per statement
- Copy of tax receipts . . . . . \$15.00 per receipt
- Copy of tax records (other than receipts) . . . . . \$30 per hour (\$17.50 minimum)
- Reference letter . . . . . \$30 per hour (\$17.50 minimum)
- Coins or bills exchange (per \$100 CAD only) . . . . . Free
- Telephone, email or fax requests to branch for the transfer of funds between your accounts . . . . . \$4.50 (additional \$2.00 charge for mailed confirmation)

### Bank Drafts

- Bank drafts. . . . . \$7.50 per item
- Replacement (at our discretion) . . . . . \$15.00 per item  
Certain conditions, including provision of security, and additional fees may apply. See your branch for full details.

### Cheque and Payment Services

- Certify a cheque (account owner) . . . . . \$15.00 per item
- Cheque not written in currency of account. . . . . \$20.00 plus exchange
- Cheque that is incorrectly encoded. . . . . \$5.00 per item
- Cheque validation (at branch's discretion). . . . . \$5.00 per item
- Paying a cheque from a savings account . . . . . \$6.00 per item
- Stop payment – cheque. . . . . \$15.00 per item
- Stop payment – pre-authorized debit . . . . . \$15.00 per item

**Collection Items – Outgoing** (cheques drawn on another financial institution that we send for payment to your account)

- Canadian collections . . . . . \$25.00
- International collections. . . . . 0.20% of collection amount  
(minimum charge of \$30 up to a maximum of \$150)

Before we credit your account, we deduct our fees from the net amount we receive from the other bank. Other bank(s) may charge fees.

### Fees that apply to non-HSBC Customers<sup>12</sup>

- ATM surcharge . . . . . \$3.00 per withdrawal
- Certify a cheque . . . . . \$15.00 per item

### Foreign Exchange

- Foreign currency cheque deposit . . . . . \$2.50 plus exchange
- Foreign currency pension cheque for deposit. . . . . exchange only
- Cheques written in foreign currencies other than CAD or USD are treated as Collection Items. Please refer to the fees for Collection Items.

### Inactive accounts

Your account becomes inactive if you do not make transactions within one year. We continue to charge regular account service fees to inactive accounts as well as an annual inactivity fee until your balance is zero or less.

- Annual inactivity fee . . . . . \$30.00

### Interac e-Transfer

- INTERAC e-Transfer<sup>®2</sup> . . . . . Free
  - Account transaction fees may also apply.
  - The account transaction fees (if charged) are non-refundable, even if the transfer is cancelled, fails, expires or is declined.

### International Services

- Emergency withdrawal (also called "encashment") . . . . . USD \$20.00 per request
- Opening an international account . . . . . \$200.00 per request

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

## Overdraft Protection/Line of Credit

Overdraft protection or a line of credit is available on Canadian Dollar Chequing accounts if we approve your application for credit. It covers transactions up to the approved credit limit. We may reject transactions that put your account over the credit limit, and you may have to pay fees and interest described in the Non-Sufficient Funds (NSF) Items and Unauthorized Overdrafts section.

- Credit limit of \$4,999.99 or less .....\$5.00 monthly fee plus interest if the account is overdrawn during the monthly statement cycle
- Credit limit of \$5,000 or more. ....Interest only if the account is overdrawn during the monthly statement cycle

## Non-Sufficient Funds (NSF) Items and Unauthorized Overdrafts

Fees that are charged when you make a payment from your account (e.g. cheques, pre-authorized payments) but you don't have sufficient available funds to pay the item:

- Returned NSF items (payments returned because you don't have available funds in your account) .....\$45.00 per item
- Advance Posting (payments paid at our discretion resulting in an unauthorized overdraft) . . . . . \$5 per item\*  
\*Plus 21% per year on unauthorized overdrafts above your approved limit, calculated on daily closing balance and compounded monthly on your statement cut-off date

Items deposited to your account and then returned:

- Due to NSF .....Free
- Any other reason..... \$5.00 per item

## Safety Deposit Box<sup>13</sup>

Annual license fee\*

- Size A – 1.5" x 5".....\$50.00 plus tax
- Size B – 2.5" x 5" or 3.25" x 5" .....\$65.00 plus tax
- Size C – 2.5" x 10" or 5" x 5".....\$125.00 plus tax
- Size D – 5" x 10.4" .....\$225.00 plus tax
- Size E – 10" x 10.4".....\$300.00 plus tax
- Size F – 10" x 16" .....\$450.00 plus tax

Safety Deposit Box<sup>13</sup> - Annual billing fee

- Pre-authorized debit from an HSBC account .....Free
- Late payment fee .....\$21.40 per year plus tax

\*For a newly licensed box, annual license fee is prorated for the balance of the first calendar year and for subsequent years annual license fee will be collected on Jan 22nd.

Lost key(s)

- Replace Key (1 lost key).....\$28.00 plus tax
- Replace Lock (2 lost keys) – weekdays .....\$175.00 plus tax
- Replace Lock (2 lost keys) – weekend.....\$348.00 plus tax

## Search and copy records

- Within 60 days after transaction .....\$5.00 per item plus tax
- More than 60 days after transaction .....\$30 per hour (minimum \$15) plus tax

## Charges for transactions performed through HSBCnet

If you have access to your personal accounts on HSBCnet (our commercial online banking platform), the following transactions made through your personal accounts on HSBCnet are not charged a fee:

- Sending wire transfers
- Stop Payments

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

## Wire transfers and related services

Sending wire transfers

At an HSBC branch in Canada

- Lower than \$10,000 CAD equivalent
- \$10,000 and up to and including \$30,000 CAD equivalent
- Greater than \$30,000 CAD equivalent

Through Online banking

- Lower than \$10,000 CAD equivalent
- \$10,000 and up to and including \$30,000 CAD equivalent
- Greater than \$30,000 and up to and including \$150,000 CAD equivalent
- Greater than \$150,000 CAD equivalent

Receiving money wire transfer

- Any value

Cancel, recall, or trace

- Less than 30 days after date of transfer
- Between 30 and 90 calendar days after date of transfer
- Between 91 calendar days and 2 years after date of transfer
- More than 2 years after transfer

Same Currency as account	Different Currency from account*
\$55 per transfer	Free
	\$55 per transfer \$90 per transfer
\$40 per transfer	Free
	\$40 per transfer \$60 per transfer
	Not available online - visit an HSBC branch
\$15.00 per transfer	
Free	
\$30.00 per request	
\$80.00 per request	
\$155.00 per request	

When you send wire transfers, other banks that process or receive your funds may also charge fees, including foreign exchange fees, even if the transfer is rejected or returned.

\* HSBC foreign exchange rate will apply

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

5. Accounts We Maintain but No Longer Sell						
Chequing Accounts <sup>4</sup>	Monthly Fee	How to waive monthly fee	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information	
<b>Performance (formerly Performance Plus)</b> Canadian Dollar, US Dollar	\$2.00 per account	Does not apply	Unlimited withdrawals and debits	Free	Debit card fees <ul style="list-style-type: none"> <li>at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network)</li> <li>at all ATMs outside Canada</li> </ul> Personalized cheques View cheque images online (available for the past 100 days) Cheque image return with statement Passbooks Online or paper statements	\$1.50 <sup>6</sup> \$5.00 <sup>7</sup> Price varies <sup>9</sup> Free \$2.50 per month Free Free
<b>Performance Activity</b> Canadian Dollar, US Dollar	\$3.00 per account	Keep a minimum monthly balance of \$1,000 during the entire monthly statement cycle	Withdrawals and debits, including: <ul style="list-style-type: none"> <li>at HSBC Branches in Canada</li> <li>through HSBC Online, Telephone, and Mobile banking</li> <li>at ATMs (see additional Debit card fees to the right)</li> <li>Interac<sup>®2</sup> debit purchases at retailers across Canada</li> <li>pre-authorized debits and bill payments</li> <li>clearing cheques</li> <li>transfers to HSBC deposit accounts (CAD currency) in same customer name</li> <li>transfers to another HSBC customer</li> </ul>	\$1.00 \$0.60 \$0.60 \$0.60 \$0.60 \$0.75 \$0.60 \$0.60	Debit card fees <ul style="list-style-type: none"> <li>at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network)</li> <li>at all ATMs outside Canada</li> </ul> Personalized cheques View cheque images online (available for the past 100 days) Cheque image return with statement Passbooks Online or paper statements	\$1.50 <sup>6</sup> \$5.00 <sup>7</sup> Price varies <sup>9</sup> Free \$2.50 per month Free Free

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

5. Accounts We Maintain but No Longer Sell <i>(continued)</i>					
Chequing Accounts <sup>4</sup>	Monthly Fee	How to waive monthly fee	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information
<b>Performance Chequing - Standard</b> Canadian Dollar, US Dollar	\$7.95 per account	Keep a minimum monthly balance of \$2,000 during the entire monthly cycle	First 40 transactions (withdrawals and debits) per monthly statement cycle  After your first 40 transactions, we charge fees for transactions, including:	Free	Debit card fees <ul style="list-style-type: none"> <li>at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network) \$1.50<sup>6</sup></li> <li>at all ATMs outside Canada \$5.00<sup>7</sup></li> </ul> Personalized cheques Price varies <sup>9</sup> View cheque images online (available for the past 100 days) Free Cheque image return with statement \$2.50 per month  Passbooks Not available Online statements Free Paper statements \$2.00 per statement/per month (free for Performance Chequing - Student and US Dollar packages)
<b>Performance Chequing - Student</b> Canadian Dollar only	\$3.98 per account	Does not apply	<ul style="list-style-type: none"> <li>at HSBC Branches in Canada</li> <li>through HSBC Online, Telephone, Mobile banking</li> <li>at ATMs (see additional Debit card fees to the right)</li> <li>Interac<sup>®2</sup> debit purchases at retailers across Canada</li> <li>pre-authorized debits and bill payments</li> <li>clearing cheques</li> <li>transfers to HSBC deposit accounts (CAD currency) in same customer name</li> <li>transfers to another HSBC customer</li> </ul>	\$1.00 \$0.60 \$0.60 \$0.60 \$0.60 \$0.75 \$0.60 \$0.60	



# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

5. Accounts We Maintain but No Longer Sell (continued)						
Chequing Accounts <sup>4</sup>	Monthly Fee	How to waive monthly fee	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information	
<b>Performance 60</b> Canadian Dollar, US Dollar	Free	Does not apply	First 16 transactions (withdrawals and debits) per monthly statement cycle  After your first 16 transactions, we charge fees for transactions, including: <ul style="list-style-type: none"> <li>• at HSBC Branches in Canada</li> <li>• through HSBC Online, Telephone, Mobile banking</li> <li>• at ATMs (see additional Debit card fees to the right)</li> <li>• Interac<sup>®2</sup> debit purchases at retailers across Canada</li> <li>• pre-authorized debits and bill payments</li> <li>• clearing cheques</li> <li>• transfers to HSBC deposit accounts (CAD currency) in same customer name</li> <li>• transfers to another HSBC customer</li> </ul>	Free  \$1.00 \$0.60 \$0.60 \$0.60 \$0.60 \$0.75 \$0.60 \$0.60	Debit card fees <ul style="list-style-type: none"> <li>• at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network)</li> <li>• at all ATMs outside Canada</li> </ul> Personalized cheques View cheque images online (available for the past 100 days) Cheque image return with statement Passbooks Online or paper statements	\$1.50 <sup>6</sup> \$5.00 <sup>7</sup> Price varies <sup>9</sup> Free Free Not available Free

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

5. Accounts We Maintain but No Longer Sell (continued)				
Savings Accounts <sup>8</sup>	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information	
<b>Investment Savings</b> Canadian Dollar	Withdrawals and debits, including: <ul style="list-style-type: none"> <li>at HSBC Branches in Canada</li> <li>through HSBC Online, Telephone, and Mobile banking</li> <li>at ATMs (see additional Debit card fees to the right)</li> <li>Interac<sup>®2</sup> debit purchases at retailers across Canada</li> <li>pre-authorized debits and bill payments</li> <li>transfers to HSBC deposit accounts (CAD currency) in same customer name</li> <li>transfers to another HSBC customer</li> <li>transfers to accounts at another financial institution</li> </ul> We waive account transaction fees if you keep a minimum monthly balance of \$5,000.	\$1.00 \$0.85 \$0.85 \$0.85 \$0.85 Free \$0.85 Not allowed	Debit card fees <ul style="list-style-type: none"> <li>at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network)</li> <li>at all ATMs outside Canada</li> </ul> Passbooks Online statements Paper statements	\$1.50 <sup>6</sup> \$5.00 <sup>7</sup> Free Free \$2.00 per statement/ per month
<b>Regular Savings</b> Canadian Dollar	Withdrawals and debits, including: <ul style="list-style-type: none"> <li>at HSBC Branches in Canada</li> <li>through HSBC Online, Telephone, and Mobile banking</li> <li>at ATMs (see additional Debit card fees to the right)</li> <li>Interac<sup>®2</sup> debit purchases at retailers across Canada</li> <li>pre-authorized debits and bill payments</li> <li>transfers to HSBC deposit accounts (CAD currency) in same customer name</li> <li>transfers to another HSBC customer</li> <li>transfers to accounts at another financial institution</li> </ul>	\$1.00 \$0.85 \$0.85 \$0.85 \$0.85 \$0.85 \$0.85 Not allowed	Debit card fees <ul style="list-style-type: none"> <li>at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network)</li> <li>at all ATMs outside Canada</li> </ul> Passbooks Online statements Paper statements	\$1.50 <sup>6</sup> \$5.00 <sup>7</sup> Free Free \$2.00 per statement/ per month

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

5. Accounts We Maintain but No Longer Sell (continued)			
Savings Accounts <sup>8</sup>	Account Transaction Fees <sup>5</sup> Deposits and credits to the account are always free		Additional HSBC Fees, Optional Account Services and Information
<b>Premier Youth Savings</b> Canadian Dollar	All withdrawals and debits  <b>Transfers to another HSBC customer:</b> <ul style="list-style-type: none"> <li>• Premier Youth Savings</li> <li>• HSBC Advance Savings</li> <li>• HSBC Advance TFSA</li> </ul>	Free	Debit card fees <ul style="list-style-type: none"> <li>• <b>HSBC Advance Savings and HSBC Advance TFSA accounts</b> at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network) \$1.50<sup>6</sup></li> <li>• <b>Premier Youth Savings accounts</b> at Canadian ATMs (other than HSBC and THE EXCHANGE<sup>®1</sup> Network) and receive rebates on non-HSBC ATM surcharge up to \$2.00 for each transaction. No HSBC charge</li> <li>• at all ATMs outside Canada \$5.00<sup>7</sup></li> </ul> Transfer (full or partial) from an HSBC Advance TFSA to another financial institution \$75  Online or paper statements Free  Passbooks Not available
<b>HSBC Advance Savings</b> Canadian Dollar		Free	
<b>HSBC Advance – Tax Free Savings (TFSA)<sup>10</sup></b> Canadian Dollar		Free	
		Not available	
<b>Foreign Currency Savings</b>	Withdrawals and debits at HSBC Branches or through HSBC Online, Telephone, and Mobile banking: <ul style="list-style-type: none"> <li>• British Pound accounts</li> <li>• Euro accounts</li> <li>• Japanese Yen accounts</li> <li>• Swiss Franc accounts</li> <li>• United States Dollar accounts</li> </ul> Transfers to accounts at another financial institution	£0.60 GBP €0.75 EUR ¥120 JPY 1.20 CHF \$1.00 USD  Not allowed	Transactions on foreign currency accounts are not available through ATMs or Interac <sup>®2</sup> debit.  Online or paper statements Free Passbooks Free  We do not keep foreign cash in all currencies at all branches. We may have a deposit and withdrawal minimum. Speak to your branch for more information.

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

## 6. Our Hold Funds Policy

### We may hold some or all of your deposits

When you deposit a cheque, draft, money order or other monetary instrument ("Cheque") to your personal account, either at a branch, through the automated teller machine (ATM), through Mobile cheque deposit or other method, up to the first \$100 is available immediately. We may hold some or all of the remaining amount. This means you may not be able to access the funds you deposited right away. You cannot withdraw the funds we hold and we will not use those funds to pay cheques or pre-authorized debits until the hold period ends.

### The amount we hold for each customer is different

When deciding how much to hold for each customer, we consider factors such as how long you have been our customer, your credit rating and the amount of funds you have in your HSBC accounts. We also decide based on the type of Cheque you're depositing and where it is coming from. We will review and may adjust your deposit hold limits from time to time.

### Releasing your funds

The maximum hold periods in this table apply to deposits to your personal accounts.

Deposit Method	Deposit Amount	Maximum Hold Period*	First \$100 Available
In-branch with an HSBC employee	Any amount	4 business days	Immediately
ATM, Mobile cheque deposit or other method	Any amount	4 business days	Immediately**

\*The maximum hold period does not include the day you make the deposit. Deposits made after 6:00 PM PT / 9:00 PM ET may have a deposit date of the next business day. Business days do not include Saturday, Sunday or statutory holidays.

\*\*If you have more than one deposit item at an ATM and want to access the first \$100 from each, you must complete each deposit transaction separately.

### Please note the following important information about our personal account hold funds policy:

- ATM deposits are treated the same whether they are cash, cheque or other type of payment. All deposits at an ATM follow our hold funds policy.
- We hold Cheques that do not meet the requirements above for a maximum of 30 business days. We may hold these Cheques longer than the initial maximum hold period if we don't receive payment from the financial institution on which the Cheque has been drawn.
- We hold funds longer than the hold periods in the table above if we need to investigate a Cheque.
- In situations beyond our control, such as system outages, system connection errors or natural catastrophe, we may not be able to provide immediate access to the first \$100 of a Cheque and/or may hold deposited funds longer than the hold periods in the table above.

We release the funds you deposit as soon as we reasonably can. We release your funds according to the hold periods in the table below, as long as the Cheque you deposit to your account meets the following requirements:

- The Cheque is in Canadian dollars and drawn on a financial institution's branch in Canada.
- Our systems can read the Cheque, meaning it is paper-based, encoded with magnetic ink, and is not damaged or mutilated.
- You deposit to an account where there are no reasonable grounds for us to believe that there may be illegal or fraudulent activity in relation to the account or other indicators of a suspicious transaction, including those we must report under the law.
- You deposit to an account that has been open for more than 90 days.
- The Cheque is payable to the account owner and has not been endorsed more than once.
- The Cheque is deposited within six months of the issue date.

# Personal Service Charges Statement of Disclosure

Effective date: November 10, 2018

## 7. Contact us

### Questions?

We want you to understand our accounts and services and find the option best suited to your banking and wealth-management needs. If you have questions or concerns, contact us by:

- visiting any HSBC Bank Canada branch
- calling 1-888-310-HSBC (4722)
- visiting us online at [www.hsbc.ca](http://www.hsbc.ca)

### Complaints

If you have a complaint about our charges, information on our feedback and complaints processes is provided in our *Resolving Your Complaints* brochure available online at [www.hsbc.ca/complaints](http://www.hsbc.ca/complaints) or at any HSBC Branch in Canada.

<sup>1</sup> HSBC Investment Funds (Canada) Inc. is a direct subsidiary of HSBC Global Asset Management (Canada) Limited ("AMCA") and an indirect subsidiary of HSBC Bank Canada, and provides its services in all provinces of Canada except Prince Edward Island. AMCA is a wholly owned subsidiary of, but separate entity from, HSBC Bank Canada and provides its services in all provinces of Canada except Prince Edward Island. The services of HSBC Investment Funds (Canada) Inc. are not guaranteed or covered by the Canada Deposit Insurance Corporation, HSBC Bank Canada, or any other investor protection fund or deposit insurer.

<sup>2</sup> HSBC InvestDirect is a division of HSBC Securities (Canada) Inc., a wholly owned subsidiary of, but separate entity from, HSBC Bank Canada. HSBC Securities (Canada) Inc. is a member of the Investment Industry Regulatory Organization of Canada and Canadian Investor Protection Fund. HSBC InvestDirect is not guaranteed or covered by the Canada Deposit Insurance Corporation, HSBC Bank Canada, or any other investor protection fund or deposit insurer.

<sup>3</sup> HSBC Private Wealth Services (Canada) Inc. is a subsidiary of, but separate legal entity from, HSBC Bank Canada and provides its services in all provinces of Canada, except Prince Edward Island. The services of HSBC Private Wealth Services (Canada) Inc. are not guaranteed or covered by the Canada Deposit Insurance Corporation, HSBC Bank Canada, or any other investor protection fund or deposit insurer.

<sup>4</sup> None of our Canadian dollar chequing accounts charge transaction fees to transfer funds to Canadian dollar HSBC investment products, including RRSP accounts, term investments, TFSA, mutual funds, and managed portfolios. You cannot access US dollar accounts through ATMs or Interac<sup>®2</sup> Debit.

<sup>5</sup> Before completing transactions at an ATM or Online, Telephone or Mobile banking, review the "Additional Charges" section as we may not notify you before the transaction of these fees (for example, wire transfers).

<sup>6</sup> We charge debit card fees on top of account transaction fees, where they apply. Other banks may charge additional ATM surcharges. Qualified HSBC Premier and HSBC Advance customers get a rebate of surcharges they pay as described on pages 2 and 4 of this Statement.

<sup>7</sup> We charge debit card fees on top of account transaction fees, where they apply. Other banks, including HSBC entities, may charge additional ATM surcharges.

<sup>8</sup> Savings accounts may earn interest. We calculate interest daily and pay monthly. Please visit [www.hsbc.ca](http://www.hsbc.ca) for our latest rates. You cannot write cheques on these accounts. For accounts that receive statements, we apply interest and service charges to the account based on the monthly cycle date. None of our Canadian dollar savings accounts charge transaction fees when you transfer funds to Canadian dollar HSBC investment products, including RRSP accounts, term investments, TFSAs, mutual funds and managed portfolios.

<sup>9</sup> Personalized cheques can be ordered in a branch or over the phone. Prices vary based on the style and quantity you order. If your account includes free personalized cheques, the style and number of free cheques we give you is up to us.

<sup>10</sup> You are responsible for complying with Canada Revenue Agency rules for registered plans. We withhold taxes on RRSP and RRIF withdrawals, as the law requires us. Speak to your tax advisor or the Canada Revenue Agency for more information on registered accounts.

<sup>11</sup> We waive the account closing fee for accounts opened through Telephone banking and closed within 14 days.

<sup>12</sup> We have the right to refuse service to someone who is not our customer, except as described in our "Access to basic banking" brochure (available at any branch).

<sup>13</sup> Subject to availability. Safety deposit boxes are not available at all branches, and not all sizes are available at all branches where they are offered. We only offer Safety Deposit Box services, including access to your box and key/lock replacement during regular branch hours. Branch hours vary by location and are listed at [www.hsbc.ca](http://www.hsbc.ca).

<sup>®1</sup> THE EXCHANGE is a registered trademark owned by Fiserv Inc. licensed for use in Canada by FICANEX Services Limited Partnership.

<sup>®2</sup> Interac e-Transfer is a registered trade-mark of Interac Inc. Used under license.

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# Personal Service Charges

## Statement of Disclosure

Effective Date: November 10, 2018

