

CA: Digital Banking Video Transcript

FACE AND FINGERPRINT ID (ENGLISH)

English

Header] How to enable:

Face/Touch ID on iOS

[Header] How to enable:

or Fingerprint ID on Android

Before you start

1. Check your phone settings to ensure you have Face/Touch ID enabled (iOS) or have registered your fingerprint (Android). 0.5-0.10
 2. Activate your **Digital Security Device**.
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1. Log on to the **HSBC Canada app**.
 2. Go to the **Profile icon** (top right) > **Security**.
 3. Use the toggle to enable Face ID or Fingerprint ID.
 4. Enter your **Digital Security Device** password to confirm.

Congratulations!

You have set up Face or Fingerprint ID.

Remember to always use Face or
Fingerprint ID to log onto digital banking.

CTA: HSBC Bank

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