

CA: Digital Banking Video Transcript
DIGITAL SECURITY DEVICE (ENGLISH)

English

Header] Digital Security Device

[Header] Activate your Digital Security Device in the HSBC Canada App.

It generates a temporary code so only you can access your accounts — giving you added protection against fraud.

You'll be able to:

Add a new

INTERAC e-Transfer contact

credit card payee

wire transfer payee

Update your phone numbers, email and home address

Send a domestic or international wire transfer

Link your HSBC account in another country/ region for Global Transfers

Header: Added protection for your banking transactions

Header: How to activate a
Digital Security Device

Header: What you need:

Subhead: Our HSBC Canada app on your cellphone or tablet.

1. Log on to the app with your username and password you created when you registered for digital banking.
2. Select 'Activate Digital Security Device'.

If you don't see this prompt, go to the Profile icon, then Security.

3. Follow the on-screen instructions to receive and enter codes needed for activation.
4. Create and confirm your new Digital Security Device password.

and select 'Complete activation'.

Remember your Digital Security Device password.

Tip: never share your password with anyone.

Make your Digital Security Device easier to use.

Set up Face or Fingerprint ID!

Header: Need help enabling Face or Fingerprint ID?

Header: Watch our next video

CTA: HSBC Bank

Opening up a world of opportunity
