



Changes to your exclusive airport lounge access travel benefit

As part of the travel benefits on your **HSBC Jade World Elite® Mastercard®**, you receive complimentary membership to Mastercard Airport Experiences provided by LoungeKey. This gives you unlimited access to over 850 airport lounges worldwide.

As of **May 15, 2022**, we are pleased to announce that the LoungeKey program will be replaced by the **Mastercard Travel Pass provided by DragonPass** program. This new program offers you and one guest unlimited access to over 1,300 airport lounges, including all Plaza Premium lounges, as well as discounts on hotels and dining available through the DragonPass network. The fee for additional guests will remain at US\$32 (or foreign currency equivalent) per person.

Airport lounge access will not be available through LoungeKey program as of **May 15, 2022**. You'll need to register for a DragonPass membership.

Register your DragonPass membership (required for lounge access starting May 15, 2022):

1. Download the [Mastercard Travel Pass](https://mastercardtravelpass.dragonpass.com) app from Google Play or App Store, or visit <https://mastercardtravelpass.dragonpass.com>
2. Register your HSBC credit card details securely
3. Search for lounges conveniently located for you
4. Present your digital or printed QR code to the lounge receptionist
5. Enjoy your lounge access

If you have questions, we're happy to help. Please contact your Private Client Relationship Manager or call us at **1-866-406-HSBC (4722)**. Thank you for choosing HSBC Bank Canada.

Sincerely,

Barry Gollom

Senior Vice President of Products and Client Experience
HSBC Bank Canada

HBCA-DPJ-INSE

Change to airport lounge program

Starting May 15, 2022, your airport lounge benefits will be provided by DragonPass.

What you need to do:

Register your DragonPass membership to access your travel benefits.